



SOCIAL PERFORMANCE REPORT

2020

OUTREACH

41 840

active borrowers

KZT 620 878

average disbursed loan amount

KZT 26.0 bln.

loan portfolio

5%

PAR>30 days

95%

business loans disbursed

10 out of **17** regions

active in

WOMEN FINANCIAL INCLUSION



63%

women borrowers

KZT 17.1 bln.

disbursed to women

59%

women loan portfolio

RURAL FINANCIAL INCLUSION



92%

rural borrowers

82%

rural loan portfolio

KZT 23.9 bln.

disbursed for agriculture support

GENDER

52%

women in management

70%

women in total staff



NON-FINANCIAL SERVICES

KZT 2 450 000

spent on community projects

1 080

borrowers received financial literacy training

ACF MISSION:

To improve the quality of life of rural households through affordable financial services

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